



MISSION

As an essential member of our regional community, PMC strives to be a progressive healthcare business devoted to providing access to quality healthcare and exceeding the expectations of those we serve through all of life's stages .

VISION

Pondera Medical Center will be the destination healthcare facility for Pondera and surrounding counties. Our service lines will be family-focused, progressive and responsive to the needs of those we so proudly serve. Pondera Medical Center, an employer of choice, will recruit, empower and retain result-driven professionals, ultimately creating a state-of-the-art facility that is comprehensive, energy efficient and fiscally sustainable for generations to come.

VALUES

Patient Centered Service:

The Board and Employees of PMC value a patient centered approach to developing and delivering quality services to our patients. We strive to design a holistic system approach to care, facility changes based on the needs of our patients and residents; efficient operational processes that are centered around the needs of the patient; and a safe environment that demonstrates dignity, confidentiality, compassion, respect and courtesy in interactions with patients, families, coworkers, and our community members.

Taking Care of Our Own:

The Board and Employees of PMC value actions that show consideration for others and being aware of the impact of one's behavior and decision on others. We value demonstrating respect for diverse backgrounds of all employees, patients and families.

We also value a safe environment that nurtures collaboration, teamwork, and mutual respect through effective communication

Accountability and Transparency:

The Board and Employees of PMC value open communication that encourages collaboration, teamwork, and mutual respect between managers, coworkers, customers and colleagues. Actively listening to others' perspectives and encouraging open dialogue is valued. Efficient use of time, resources, tools and systems is valued, as well as teaching others to optimize their resources. A learning environment is encouraged through the use of priority/goal setting, active, quality assurance and improvement initiatives, and reporting; coaching and training, and regular performance evaluations at all levels.

"Your Health...Our Mission"